## **ASAi Chatbot**

## Commercial Chatbot 1

I can't afford tuition this term, can anyone help

STUDENT

It you do not pay your bill by the due date, a financial obligation hold will be placed on your account. The financial obligation hold will, among other things: 1. Prevent future registration

- Prevent future registration (add/drop).
- 2. Prevent access to the transit card and Recreation Center. Unpaid balances may eventually be sent to a collections agency.

Ok thanks. Im really upset and i dont really know what to do

STUDENT

Sorry, I don't have the answer to that.

вот

I can't afford tuition this term, can anyone help

STUDENT

I'm sorry to hear you're struggling. The University offers several financial aid options that might help. You can explore grants like the Federal Pell Grant, State Opportunity Grant, and University Tuition Grant, which are based on financial need and don't require repayment. The PathwayState program provides full tuition and fees for eligible state residents. Make sure to complete the FAFSA as soon as possible to determine your eligibility. For personalized assistance, contact the Office of Student Financial Aid and Scholarships. They can provide quidance and explore options tailored to your situation.

- Websites Visited:
- https://tuition.university.edu/
- https://financialaid.university.edu/ grants
- https://catalog.university.edu/ admissiontograduation/aidscholarships/

**ASAi** 

Ok thanks. Im really upset and i dont really know what to do

STUDENT

I'm sorry to hear you're feeling this way. It's important to know that support is available. You can contact Counseling Services at 555-346-3227 to schedule an appointment for individual or group therapy. They offer both in-person and virtual sessions. If you need immediate support, this number also connects you to a 24-hour crisis line. Remember, you're not alone, and there are people ready to help you through this.

Websites Visited:

- https://studentlife.university.edu/ mental-health
- https://counseling.university.edu/
- https://health.university.edu/ mental-health

ASAi

## Commercial Chatbot 2

I can't afford tuition this term, can anyone help

STUDENT

See https://university.io/ stufin/tuition/how-pay-yourfees You can pay with credit card or electronic check on your Portal or by mail with a check or money order. 3% Cash, check, or debit card payments are accepted in person in Location Hall Monday - Friday: 10am to 4pm. 💥 Note: for cash payments, you need an appointment. Sign in to Qless at www.university. edu/check-in and under Cash Services select the Cash Payments Queue.

Ok thanks. Im really upset and i dont really know what to do

STUDENT

I'm sorry. I hope you feel better. I'm here if you need me.

вот

BOT